No. 5 Rin Telephon		E PHILIPPINE INC. a Mesa, Calamba City, Laguna 69	INVESTIGATION REPORT FORM (IRF) Inhouse Detection Customer Claim Control No.: IRF-06-0006 Date Issued: 15-Jun-22				
Customer	EPPI IJP		Attention To	NOEMI CEPEDA			
Item Code	516399100		Department	KPLIMA-PRODUCTION			
em Description LOUVRE 2 MDX ETD			Date of Detection 15-Jun-22				
Job Order Number 17161			Section Detected INLINE QA				
	ILLUSTRATION OF	THE PROBLEM	Major	or			
EPSON PE	PSC PSC	DISPOSITION	Lot Quantity (pcs.) Reject Quantity (pcs.) Reject Percentage 915 32 3.50% Nature of Defect: BURSTING Requirement: ITEM SHOULD BE IN GOOD CONDITION; NO OCCURRENCE OF BURSTING Actual: BURSTING OCCURRED ON THE FOLDING SIDE AREA OF OCCURRENCE / ORIGIN CONTENT				
First			Slotter Gluing Material				
	Recurrence Special Acce		EQOS Vertical Dimension				
No.:		For Rework	Diecut	Others:	Appearance		
Date:		Reject / Disposal	Detaching Process				
Issued by		Checked by	Approve	d by	Received by (Receiving Section)		
C. Arevalo QA-IE Staff		G. Mellille 2 OA Suparvisor	QA Asst. M	anager	N Clepeda Head/ Supervisor		
			TION / ANALYSIS				
	SE: (Analyze the reas	on of occurrence, why it happened?)		JSE: (Analyze the reason of occu	urrence, why it leaked?)		
Why 1: Why 2: Why 3: Why 4: Why 5:			Why 1: Why 2: Why 3: Why 4: Why 5:				
Why 1: Sb.Einoo Why 2: Why 3: Why 4: Why 5:			Why 1: Why 2: Why 3: Why 4: Why 5:				
Why 1: Why 2: Why 3: Why 4: Why 5:			Why 1: Why 2: Why 3: Why 4: Why 5:				

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KANEPACKAGE PHILIPPINE INC.

No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna Telephone No. (049) 545-7166 to 69 Fax No. (049) 545-6302

INVESTIGATION REPORT FORM (IRF)

Fax No. (049)	212,0305					No. of the State o		
				FINAL CONC	CLUSION			
	EROOTCAUSE			OUTFLOW ROOTCAUSE				
IMMEDIATE ACTION: (Action to be done to contain/ temporary correct the problem found)					CORRECTIVE ACTION: (Actions to be done to ensure that the problem will not happen again)			
. Sorting Result						Actions to be d	one to eliminate recurrence	Who / Whe
Lo	cation	Total Stock	NG	Total Good				
RM					Custom			
WIP					System			
FG								
. Orientation								
Date		Time			Design / Tools			
Title								
Attendees								
. Reworking								
Rework Quantity					Drassa			
Total Good					Process			
Rework Percentage (Good	i)							
II. QA ROOTCAUSI	VERIFICATIO	N (To be filled o	ut by QA In-	-charge)	Date Conduc	ed:	PIC:	
	Identified	Rootcause			Recommendation			
		III. CORRE	CTIVE ACTI	ON VERIFICATION	ON (To be fil	ed out by QA li	n-charge)	
	Che	cked by	Date	Implem			Remarks	
1st Verification of Action				[]Yes []No				
2nd Verification of Action		[]Yes []No				,		
3rd Verification of Action				[]Yes	[]No			
Effectiveness of Action				[]Yes	[] No			
Note: If no same defect deliveries or 3rd verifica	s / problems occ tion of action sti	curs for 5 consect Ill not yet impleme	utive deliverie ented, Investi	es, corrective act igation Report sh	ion is conside all be re-issu	red effective / cl ed to the affecte	osed. If the same problem oc d department to provide new	curs within 5 consecutive improvement action.
				IV. CLC				
Status:	Remarks:			Approv	ved by:		Process Owner Acknowled	Igment: (Receiving Section
Closed								
Still Open				Supervisor		t. Manager	Line Leader	Department Head
Re-Issue IRF			Date:		Date:		Date:	Date: